

HOTEL RESERVATION PROCESS

You must reserve your room through Sterling Events to receive the special group rate. Hotel reservations can be made during your PrimeTime registration. You must make your reservation by **Wednesday, July 26th**, to receive the special group rate.

RESERVATION DEPOSIT

A valid credit/debit card is required to guarantee your hotel reservation. Your credit card will be charged one night's stay plus tax approximately 30 days prior to your arrival.

CREDIT/DEBIT CARD POLICY

Upon check-in at the hotel, you must present a valid US issued photo ID or passport and a credit/debit card in your name. The hotel will authorize your credit card/put a hold on your debit card for a total amount to include all room night charges, Resort Fee charges, incidentals (\$150/night) and applicable taxes. Any unused amount will be released at the time of check-out.

CANCELLATION POLICY

Reservation cancellations must be made in writing to GuestServices@SterlingEvents.com on or before **Friday, August 4th**, to avoid the penalty of one night's room rate plus tax.

No-Show Fee: If you fail to arrive at the hotel on the date you requested, the hotel reserves the right to cancel your room reservation. A penalty of one night's room rate plus tax will be charged to your credit card.

Early Departure Fee: Upon arrival, the Front Desk will verify your departure date. Should you depart earlier than your agreed departure date you may be subject to an early departure fee.

CHECK-IN/CHECK-OUT

Check-in is 3:00pm. Check-out is 11:00am. Please note the hotel requires that guests **MUST** be at least 21 years of age to check-in.

Upon check-in, you may store your luggage at no charge with the Bell Desk if your room is not quite ready. If you would like to request a late check-out, please do so the morning of your departure with the Front Desk. Additional charges may apply for extended check-outs.

MAXIMUM OCCUPANCY IN A GUEST ROOM

The group rate applies to single or double occupancy. Additional occupants will increase the rate by \$35 per person/night (maximum of four guests per room) with the exception of children 12 and under who are staying with an adult.

ROLLAWAY BEDS

Rollaway beds are available for an additional \$40/night. If you require a rollaway bed, you can request it ahead of time or at time of check-in. Sleeper sofas are included in all sleeping rooms.

PARKING

The Venetian parking garage is complimentary for all hotel guests and can be accessed by Las Vegas Boulevard or by a shared access road of Koval Lane behind the hotel. Valet parking is also complimentary (excluding gratuity) and can be accessed from the front of the hotel or by going to the 3rd level of The Venetian parking garage.

WI-FI

Sleeping Rooms: Unlimited in-suite Wi-Fi access is included in the Resort Fee for overnight guests.

Public Spaces: Wi-Fi is available in public spaces but is not included in the Resort Fee. Access to the hotel's public Wi-Fi is \$24.95/day.

DIRECTIONS

[CLICK HERE](#) for directions to The Venetian | Palazzo Las Vegas.

GETTING AROUND

McCarran International Airport (LAS) is the most convenient choice when flying into Las Vegas. From there, it's just a short 15-minute drive/ride to The Venetian | Palazzo Las Vegas.

Airport Check-In: In general, the airlines and the Transportation Security Administration recommend that passengers arrive at the airport at least two (2) hours before domestic flights. This allows ample time for you to check-in for your flight, check baggage and go through security screening. If you need to park, return a rental car or ride a shuttle from the airport parking area, be sure to include extra time for that.

McCarran International Airport (LAS)

To get to your hotel from the airport, we recommend one of the following methods of transportation.

Taxi

Estimated cost from McCarran Airport to Venetian | Palazzo is \$27 for a maximum of five (5) passengers (including infants and children). Please be sure to have enough cash for the fare as most Las Vegas taxi drivers will not accept credit cards. If you need to pay with a credit card, ask the driver before getting in the taxi and be aware that you may be charged an additional \$3 credit card fee. In Terminal 1, taxis are available on the east side of baggage claim, outside door exits 1-4. In Terminal 3, taxis are located outside on Level Zero. Airport personnel are available to help queue the lines and provide assistance as needed.

Uber

If you have the [Uber app](#), you can call for a taxi cab, black car, or shared ride directly from your smartphone. With Uber, there's no need to call a dispatcher or hail a car on the street. Getting a ride is literally as easy as tapping a button and, on average, your driver will arrive in less than five minutes. Estimated cost from McCarran Airport to Venetian | Palazzo is \$11-14 with UberX (recommended for 1-2 passengers plus luggage) and \$21-27 with UberXL (recommended for groups with multiple bags). There are designated pick-up points for travelers using Uber at McCarran Airport. In Terminal 1, head to "T1 Parking" and take the elevator up to Level 2M. In Terminal 3, head to "T3 Parking" and take the elevator down to the Valet Level (V).

Airport Shuttle Services

Airport shuttles are available from third-party companies at McCarran Airport. In Terminal 1, shuttles are located outside of baggage claim at door exits 7-13. In Terminal 3, shuttles are located outside door 51 (domestic) and door 57 (international) on baggage claim level. [CLICK HERE](#) for links and contact information to shuttle companies used most frequently by travelers to Las Vegas.

Venetian | Palazzo offers complimentary airport shuttle service provided by Bell Trans to Gold and Platinum members of the Grazie Loyalty Program plus one guest. Children 5 years old and under travel for free. Must present Gold or Platinum card to the driver. For more information, please contact The Venetian Guest Services at 702.414.4344.

Rental Car

The McCarran Rent-A-Car Center is located just three miles from McCarran Airport. From Terminal 1, follow the signs to Ground Transportation on Level 1. The Rental Car Shuttle is located at the center median outside doors 10 and 11. From Terminal 3, follow signs to Ground Transportation from Baggage Claim on Level Zero and proceed to the Rental Car Shuttle located outside West doors 51-54 and East doors 55-58. For more information about rental cars from McCarran Airport, please [CLICK HERE](#).

The official rental car partner for Nationwide PrimeTime is Hertz, which is located at the McCarran Rent-A-Car Center. To reserve a car in advance, please contact Hertz at 800.654.2240 or [CLICK HERE](#) to book online. Be sure to use the Convention Number (CV#) **04KP0015** for discounted rates.

ON PROPERTY ASSISTANCE

If you would like to rent a motorized scooter, please contact The Venetian Guest Services at 702.414.4344. It is recommended that you reserve a scooter in advance of your arrival to assure availability.

WEATHER

Las Vegas averages 320 days of sunshine each year. In August, the temperature is hot, hot, hot! With average highs in the low-100s and lows in the mid-70s, we recommend that, if you plan to be outside, pack your sunscreen and light clothing. You'll also want to be sure to keep yourself hydrated by drinking plenty of water.